

Programme overview

Most organisations today recognise that the business landscape is changing and if they want to survive, they need to welcome change. The most influential and pervasive factor that has brought about significant transformation has been the rise of digital technology. This tech shift has been the leading cause of change, driving the rise of new disruptive organisations.

AgileSHIFT is the new solution for enterprise agility, created to equip every single person in your organisation for transformational change. It equips your staff with the knowledge and guidance to confidently understand, engage with and influence change by embracing agile and lean ways of working.

This lightweight, tailorable framework provides explicit guidance on the known barriers to successful transformation, providing both individuals and organizations with accessible, practical, and solution-driven guidance.

Taking a holistic view of an organisation, AgileSHIFT will create and support the champions of change your business needs to thrive in an increasingly competitive and disruptive workplace.



Course structure

Certification

2 days



In-company course

Virtual classroom or Onsite classroom

Training to meet your specific needs either over consecutive days or split into modules

What you will gain

This AXELOS AgileSHIFT Certification is an opportunity to gain a globally recognised qualification. There is just one certification level for this qualification.

By the end of the course, you will be equipped to:

- recognise and understand why transformation in your organisation is necessary
- utilise agile and lean ways of working to be able to work in more agile ways immediately
- be part of a culture of organisational-wide agility
- use the tailorable framework to champion change within your organisation.

What the course covers

A changing context and era of fast paced change

What is value and value creation
 Entering a new era, a VUCA world
 Power of disruptors and enabling them
 The Delta and its importance

Creating a culture of enterprise agility

What is enterprise agility
 Running vs changing the organisation
 Organisations aren't changing quickly enough
 Multimodal working

The purpose of AgileSHIFT

Complexity of organisational relationships
 Co-creation of value
 Value path

AgileSHIFT Framework

Enabling AgileSHIFT across the organisation
 Organisational strategic alignment
 Key role of middle managers

AgileSHIFT principles

Change will happen so embrace it
 Focus on co-creation of value, early and often
 Develop an environment that adds value
 Challenge the status quo
 Tailor your approach

AgileSHIFT practices

Engage stakeholders
 Build collaborative teams
 Plan to be flexible
 Deliver iteratively and incrementally
 Measure value

AgileSHIFT roles

Team, Coach, Sponsor
 Communication across the team

AgileSHIFT workflow

Iterative approach to work
 AgileSHIFT iterative approach

Requirements and estimating

Customer stories and epics
 Relative estimating and story points

AgileSHIFT delivering incremental change

Iteration cycle and iteration activity flow
 Iteration planning
 Daily stand-ups
 AgileSHIFT value demo
 Iteration retrospective
 Cancelling an iteration
 AgileSHIFT close-out
 AgileSHIFT iterative approach

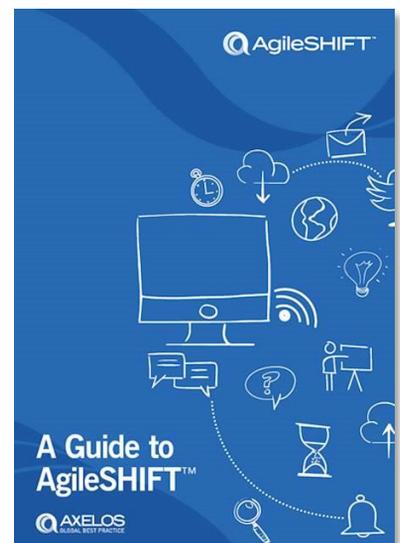
Duration and gaining the qualification

Certification: 2 days

2 days covers the main syllabus, with the exam at the end of the second day.

Examination

- 45 minutes
- Closed book, silent environment
- 33 questions, multiple-choice paper
- Requires 20+ (60%) correct answers to pass



Who should attend?

This AgileSHIFT certification has been designed to be used by the entire organisation, regardless of role, function or seniority. Through enabling the whole organisation to learn and understand the value and benefits of agility, and where and how it should be adopted, the organisation can begin to transform.

Course benefits

Most organisations know that they need to transform, and work in a more agile way. Yet a frequent problem is the creation of isolated agile delivery teams unsupported by a wider organizational engagement initiative. These agile delivery teams need to interact with other business functions including: Finance, HR, Operations, Sales & Marketing and Legal. Often, these teams do not know why an agile approach is being used, the benefits associated with it, or how best to enable that way of working. Plus, their traditional working processes are not set up to support agile. This is where current approaches to organisational agility are failing.

AgileSHIFT training and certification will help you enable transformational change in your organisation by equipping you with a holistically targeted approach to enterprise agility. It will enable you to adapt to change opportunities more quickly and establish a culture of enterprise agility.

Training to meet your specific needs



In-company training

In-company training means we can reference your current processes, specific terminology and project management frameworks, throughout the course. This makes it easier for people to identify how best to apply the theory and concepts in the most effective and beneficial way. It also means your teams can work with 'live' project examples during course activities to develop useful outputs, making the programme even more relevant and effective.

In-company training:

- Offers you the convenience of choosing when and where the training takes place
- Allows your teams to work with their actual project examples, discuss their specific challenges and find solutions together
- We get to know your ways of working and methods, before the course begins
- Post-course support includes follow-ups to review progress

Why choose ChangeQuest?

The course has been designed with you 'the learner' in mind and not the course syllabus to be covered. We specialise in using innovative learning techniques to suit different learning styles and create an environment which will challenge you whilst keeping it enjoyable and fun. Our focus is on your issues, making the course highly relevant and practical, so you get greater value for your investment.

We're highly trained in project management, change management, neuro linguistic programming (NLP) and facilitation skills, and share this rich mix of experience with you to help make your experience unique and inspirational. We don't just talk about theory, we 'walk the talk'. With over 20 years' business experience, we have repeatedly demonstrated how applying these tools and techniques can help achieve outstanding results.

Full support is provided, before, during and after the course, so that you get the best possible results from your ChangeQuest training.

What others have said about training with us

"The trainer was very good at explaining the material in relation to other approaches and kept your motivation throughout"

PRODUCT OWNER

"Great course, really enjoyed it. Planning stakeholder engagement and conducting a force-field analysis are immediately helpful for me."

HR PROFESSIONAL SERVICES TEAM LEADER

"The group discussions, chance for networking were a highlight. Very practical, I can apply many of the models to situations immediately"

CUSTOMER SERVICE TEAM LEADER

"Great facilitators. Good pace, wide range of subjects covered"

OPERATIONS DIRECTOR

"Great trainers, enthusiastic, confident, welcomed feedback and interaction"

PROJECT SUPPORT OFFICER



More testimonials can be seen on our website [here](#)

Contact us to discuss your specific requirements, and together we will find the solution that is perfectly suited to your needs.

Call on **+44 (0)1276 34480** or email info@changequest.co.uk